



HEALTH, SAFETY & COMPLIANCE

AMBER SPRINGS HOTEL & RESORT

We have implemented & are sharing changes we have made to ensure that when you arrive at the Amber Springs you can be worry free, fully up to speed allow us to look after you in these changed times, below is a list of these changes in line with all official guidelines at present.

- **Booking your short break or holiday with us is safe, with a flexible cancellation policy.**
- We have implemented a booking system for all restaurants including breakfast to help you book your slot & reduce the queue and remain within social distancing guidelines
- **Check in** is from 4pm onwards and check out time is 12 noon all year round, we would appreciate your cooperation with social distancing measures and one member of your party, where possible, presents for registration and departure at Reception. The preferred method of payment will be by card.
- **Club Amber Swimming Pool** we have extended the opening hours for families and will now be available between 7am and 7pm – this should be booked upon arrival at the hotel. We would ask all guests to change in their rooms, arriving to pool in their swimming gear and return to their bedrooms to change. Sauna, steam room and Jacuzzi will be closed until restrictions on these have been lifted officially.
- **Complimentary Kids Club** (aged 4 years plus, operational Friday & Saturday Evenings, Saturday and Sunday mornings at weekends and all school holidays) in keeping with social distancing we have increased our kids club activities from two sessions per day to four per day - this should be booked upon arrival at the hotel.
- Indoor Playzone, jungle gym, slides and more – open daily from 11am – 7pm, this will be available for small groups of parents and children and should be reserved upon arrival at the hotel.
- **The Amber Park** includes petting farm and all indoor and outdoor play areas are complimentary and *go karts, *mini golf available daily at nominal charge, please note mini golf and go karts should be booked in advance
- **Showtime Movie Room** - screening movies 4 times per day – bookable upon arrival at the hotel.
- **VR Room** – Open from 5pm - 8pm for a 30 minute play time, this should be booked upon arrival/in advance at Reception (please note nominal fee applicable)
- **Cocoon Spa** Treatments in Cocoon Spa, we do recommend that you make reservations at your earliest convenience prior to your arrival.